

Professor Jason Leitch
National Clinical Director
NHS Scotland



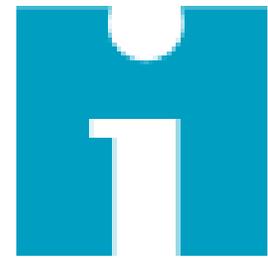
**Healthier
Scotland**
Scottish
Government



An illustration of a presentation slide. A large blue banner with a yellow ribbon in the center contains the text 'QUALITY MATERS' in white, bold, uppercase letters. Below the banner, a woman with brown hair, wearing a dark blue blazer and a white shirt, stands with her arms crossed, addressing an audience. The audience is shown from behind, seated in red chairs. The scene is set in a room with a light-colored wall and a dark ceiling.

QUALITY MATERS

BMJ



Institute *for*
Healthcare
Improvement

Room
14

15

16

17

10

11



LONDON
10-12 April 2024
Book your place in London
Attend online



HONG KONG
26-28 August 2024
Book with Early Bird
Call for Posters open until 17 April



BRISBANE
6-8 November 2024
Last call for speaker submissions



Get involved in the International Forum on
Quality and Safety in Healthcare

Thank-you

Challenges...Europe & UK



Aging population



Climate



AI



War



Future pandemics

We need to...



Move from healthcare to health



Build capacity



Have a method

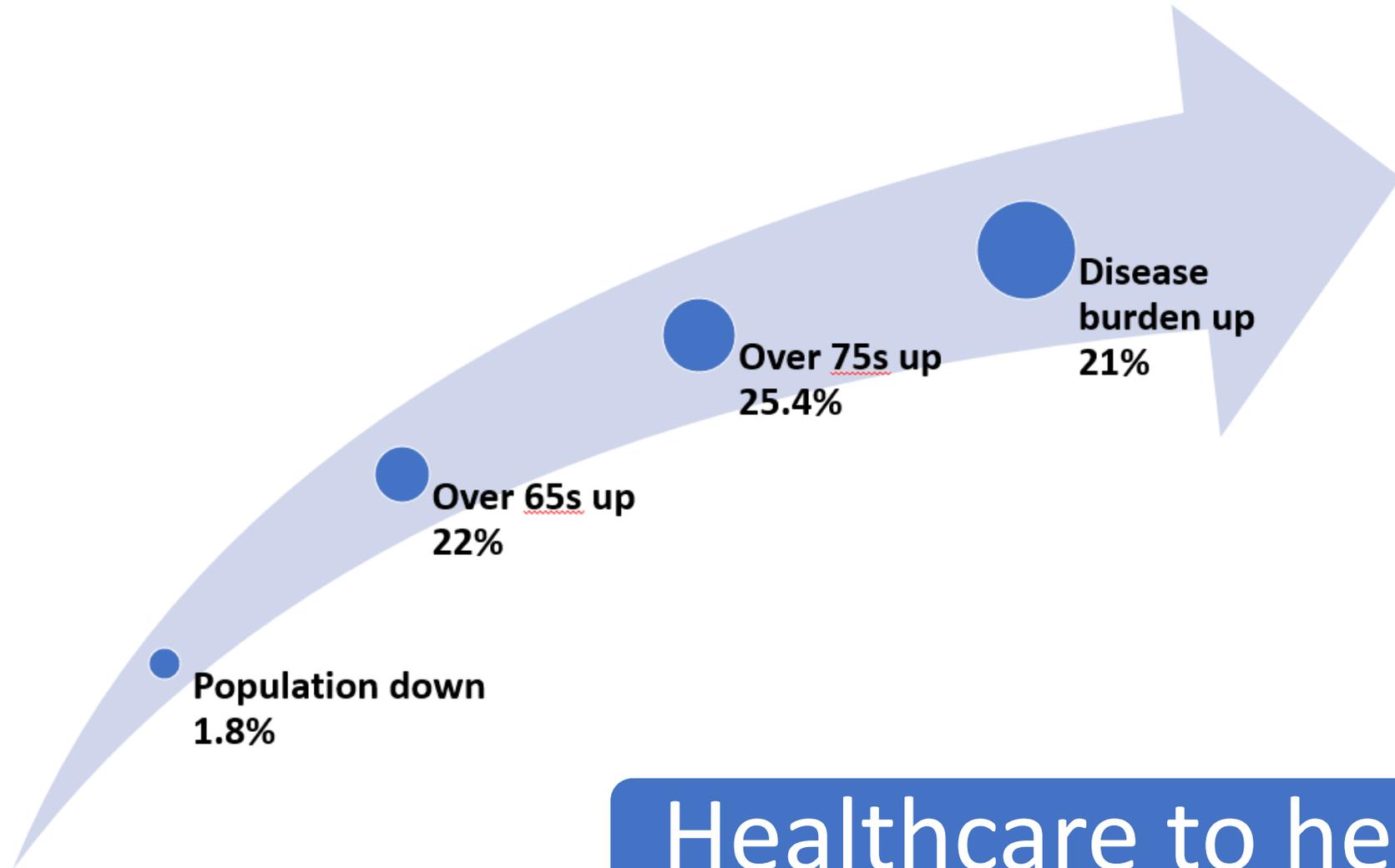


Focus on relationships



Pass the baton

Scotland: The next 20 years...

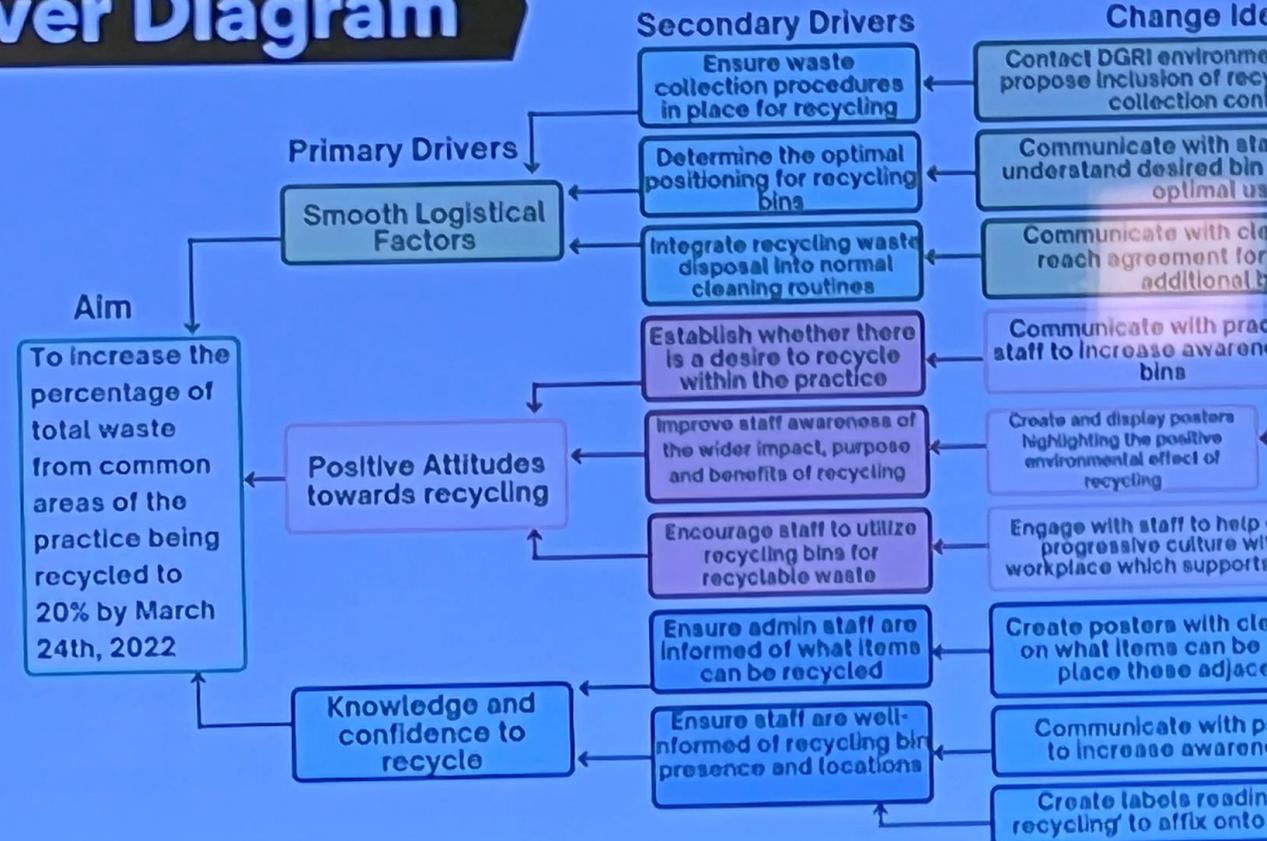


Healthcare to health





Driver Diagram



Build capacity

QUALITY & SAFETY FELLOWS (COHORTS 1-15)



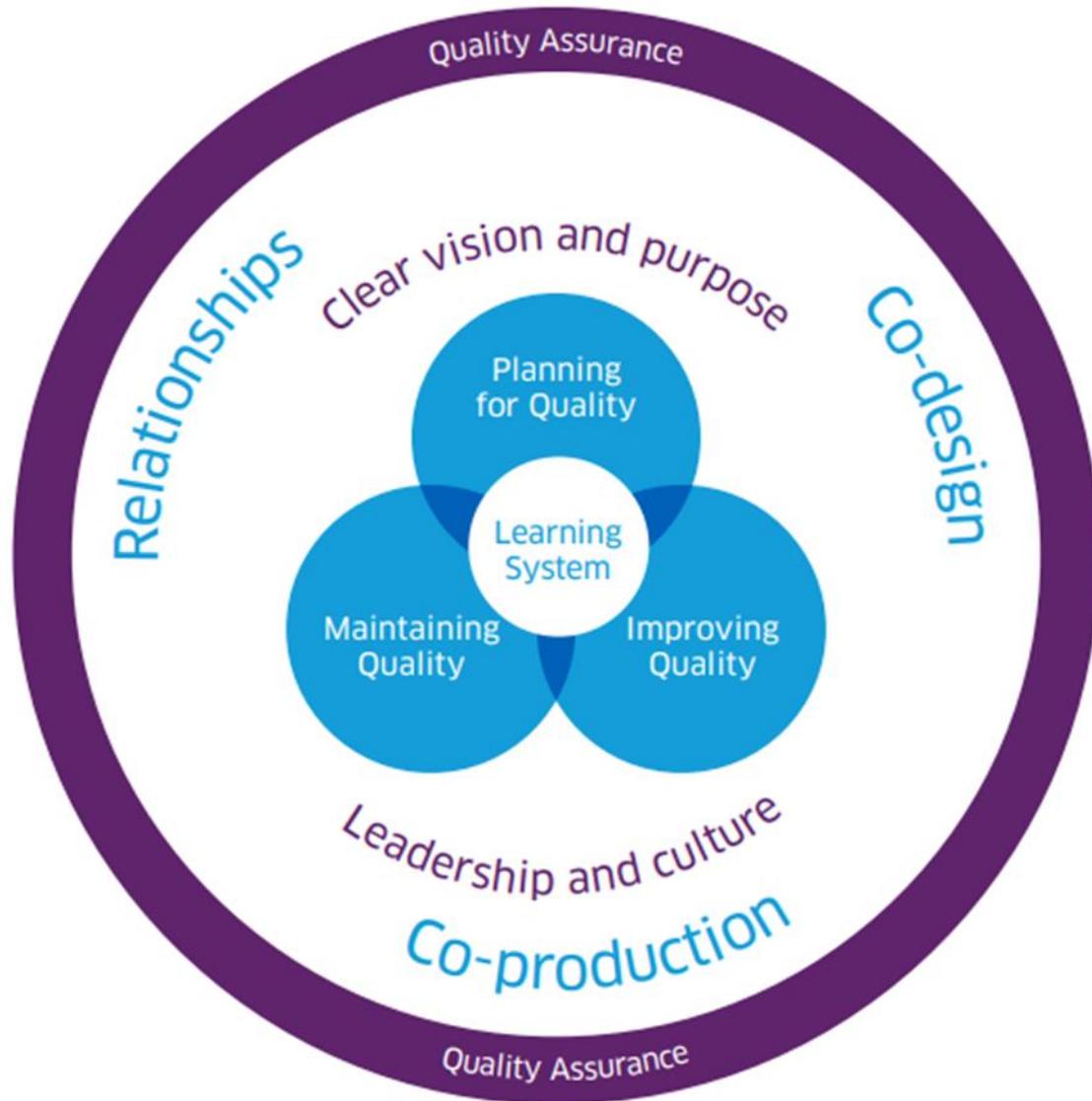
									
232	62	46	32	14	3	1	1	1	1
Scotland	N Ireland	Norway	Denmark	Ireland	Canada	Wales	England	New Zealand	Australia

SCOTTISH IMPROVEMENT LEADERS (COHORTS 1 – 49)



				
927	211	71	3	1
Scotland	N Ireland	Wales	England	Canada

High-level Quality Management Framework



Have a method...



Focus on relationships



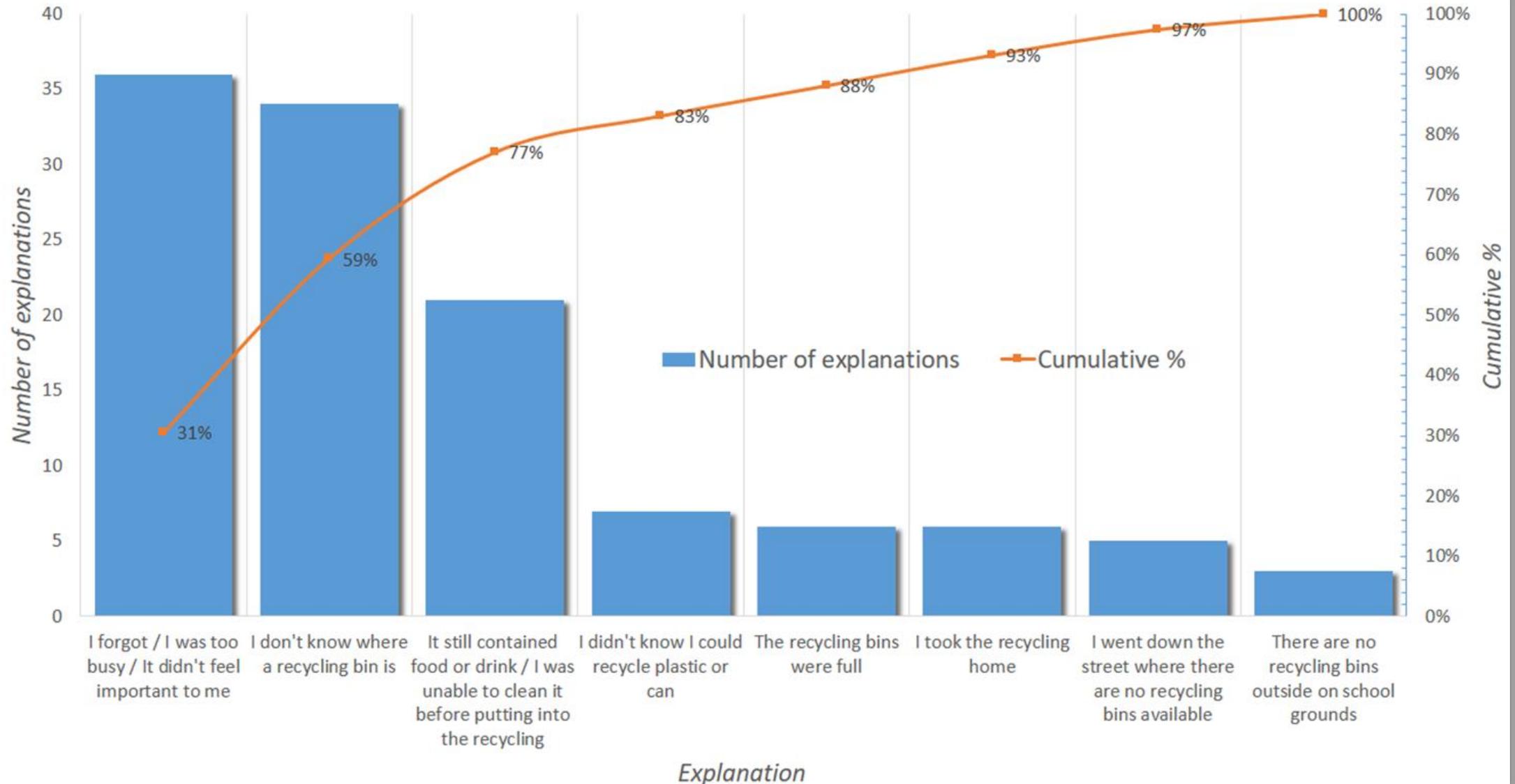
McLaren High School, Callander

Pass the baton

Presented at CYPIC National Conference, 15 November 2022

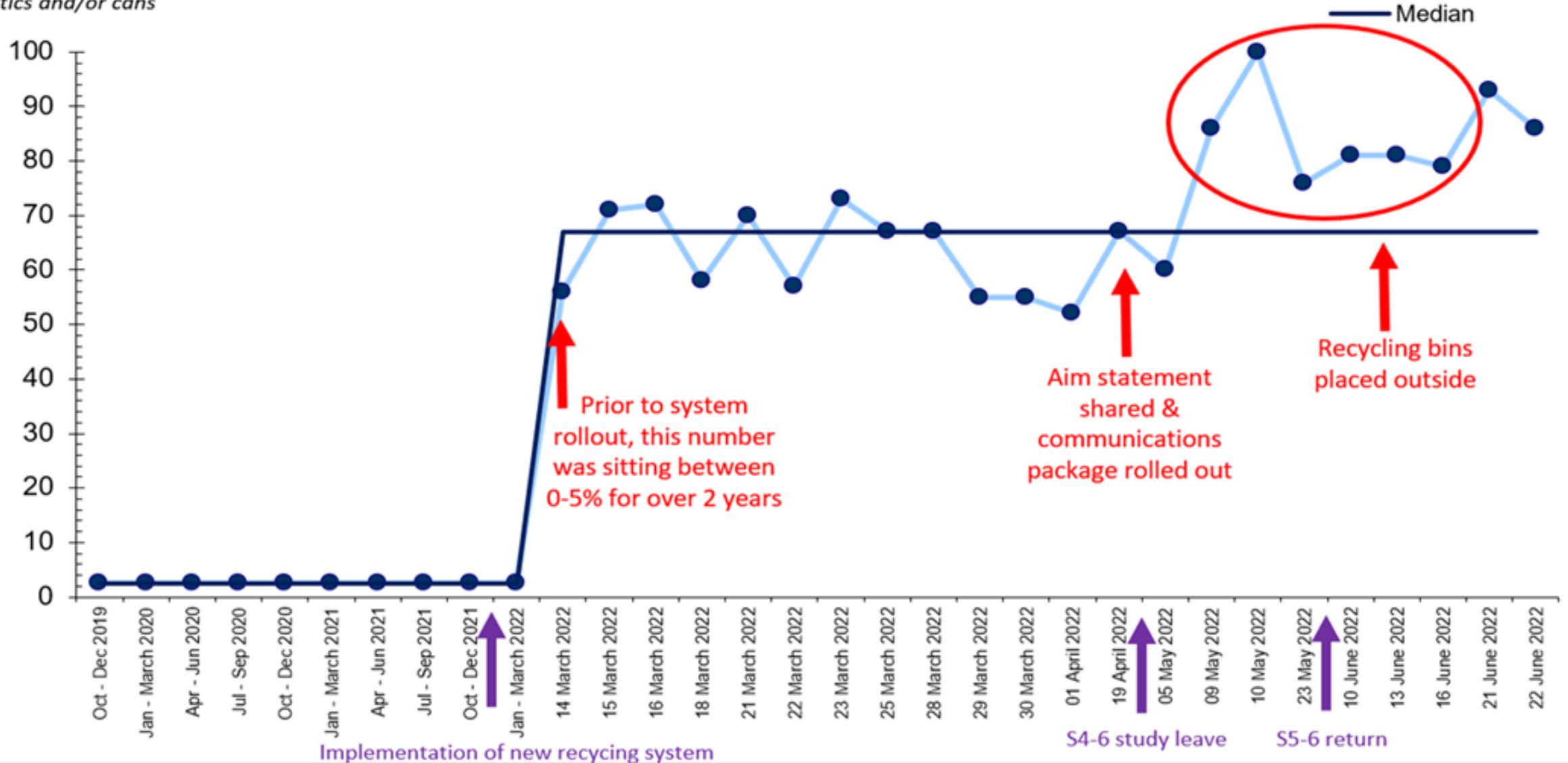
Pupil explanation for non-recycling

Pareto Chart showing explanations for not recycling

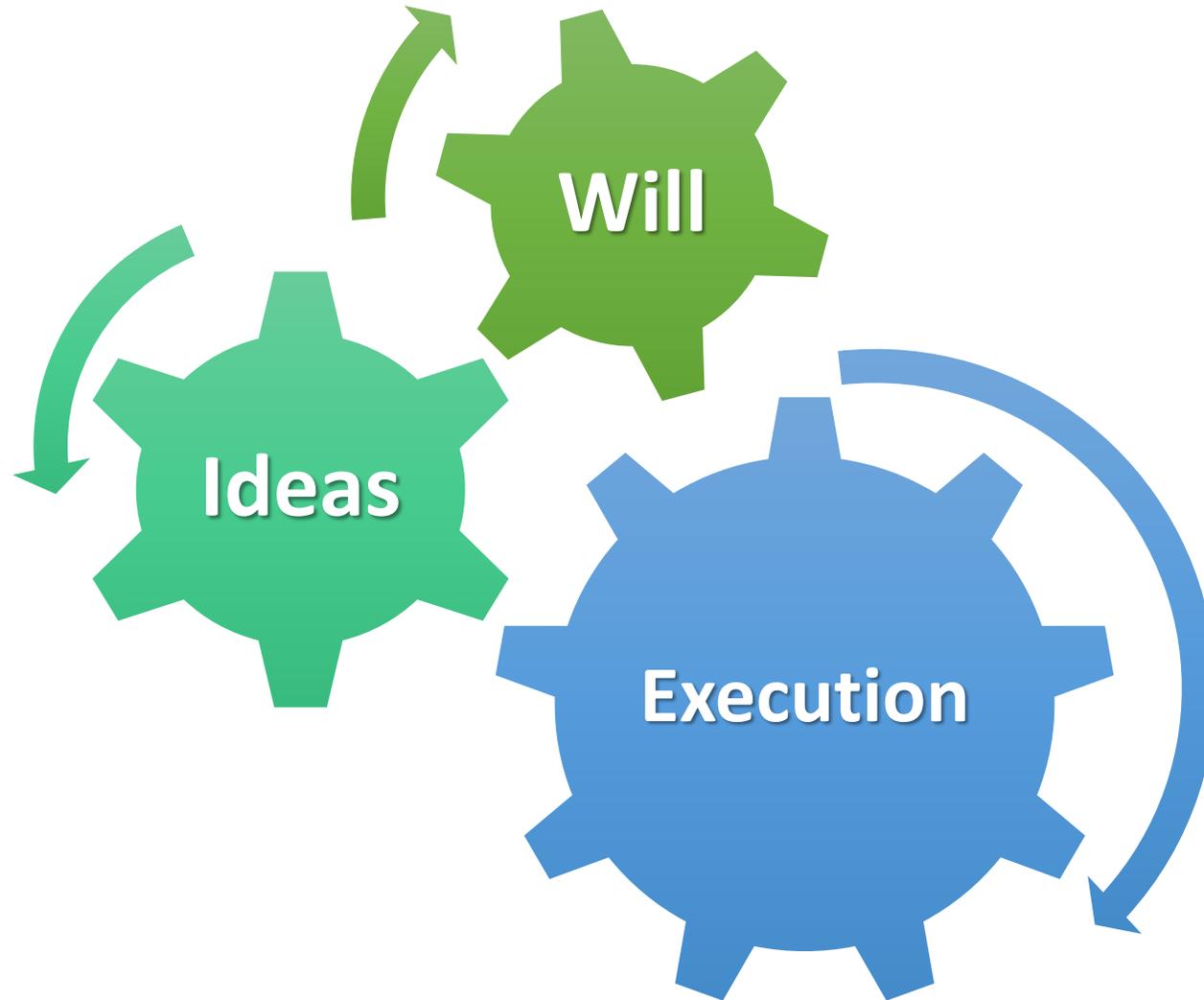


Plastic & Can recycling (Oct. 2019 – Jun. 2022)

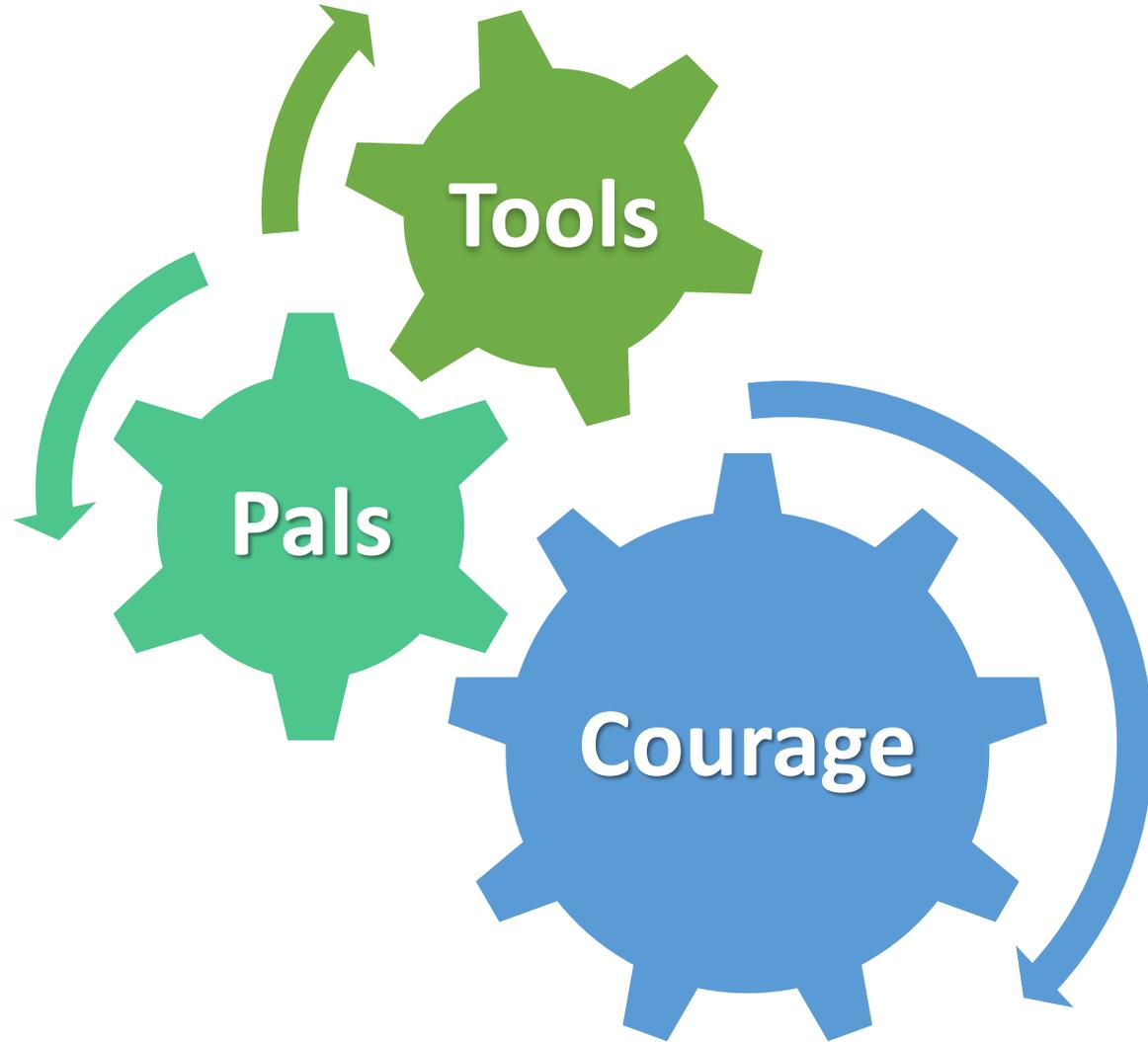
% that recycled all plastics and/or cans



Implementing all this at scale...

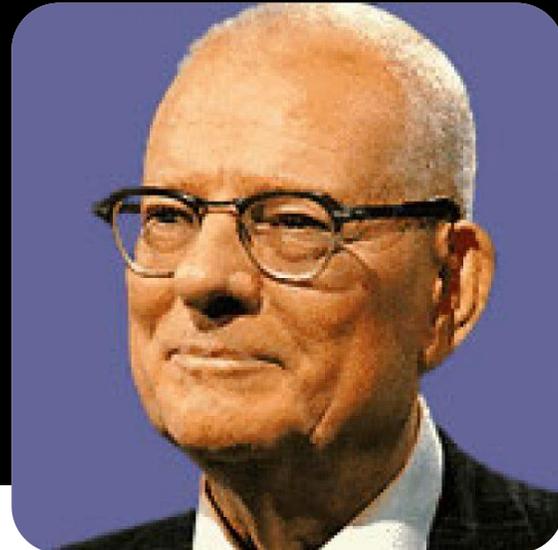


It can be done...



Innovation comes from people
who take joy in their work.

WE Deming





Jason Leitch



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